

## Quality Policy

Transport Service Solutions Ltd (TSS) is committed to meeting customers' expectations and exceeding wherever possible. TSS strives to continually improve and deliver to standards of high quality and afford suitable attention to working and adhering to all relating government legislation.

In order to do this TSS ensures all its employees are trained sufficiently to carry out their duties and are kept up to date with the latest innovations relating to the business. TSS will ensure that adequate resources are available to meet customer expectations with due consideration to risk.

All work that is carried out by TSS will comply with Technical Standards and Statutory Requirements.

All employees are made aware of the Quality System and what is expected of them in contributing to a quality organization and delivering a quality service.

The company will maintain Quality Assurance Accreditation by independent assessment to the standards laid down in BS EN ISO 9001: 2015. Suppliers of services to TSS and companies we trade with are encouraged to operate similar systems.

TSS is committed to establishing and reviewing the Quality Objectives of the Quality System and communicating these to all members of its establishment.

This policy will be fulfilled through the adoption and implementation at all times of the Quality Management Systems and Procedures required by BS EN ISO 9001: 2015.

The Quality Manual with its Quality Assurance Procedures constitutes the Quality Policy of TSS. It will be reviewed to ensure it continues to be suitable.

I fully endorse the contents of this Quality Manual. It is issued with my authority and adherence to these policies and procedures and is mandatory for all staff. It is a controlled document and cannot be copied unless authorised.

Signed:

A handwritten signature in blue ink that reads 'Glen Bobb'.

Dated: 27<sup>th</sup> June 2018

General Manager